

Dominic Burnard

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Experienced analyst and full stack software engineer with deep experience delivering Microsoft-focused business systems, CRM platforms, internal applications, and external portals.

Current responsibilities focus on microservices communicating with internal and third-party APIs, scoping and delivering new functionality, and leading a small internal squad of senior developers.

Work spans Dynamics CRM and Dynamics 365 customisation, C# and .NET delivery, TypeScript and JavaScript development, SQL Server design, and end-to-end system integration.

EXPERIENCE

GTL, Guernsey — *Senior Developer and Squad Lead*

March 2020 - Current

My responsibilities are primarily the development of microservices, communicating both internally and externally with various APIs from data providers and business partners. Other responsibilities include scoping new and updated functionality, management of a small internal squad of senior developers, development of non-microservice apps.

ASP.NET Microservices, C#, Application Architecture, TypeScript, SQL Server, Redis, RabbitMQ, Kubernetes, Mass Transit, Kubernetes, Rest APIs, Docker, Alpine Linux, Python

CRMFirst, Germany — *Senior Developer*

July 2018 - March 2020

I was responsible for whole life cycle development of various Dynamics CRM / Dynamics 365 projects through the whole life cycle.

As part of this, I produced many XRM Toolkit plugins for use within our team of approximately 5 developers, and 5 non-technical users. The projects were both Customer based projects, and internal projects designed to be sold off the shelf, with appropriate customisations.

This role also required me to develop my German skills, a language I had been studying for a few years beforehand, though with minimal formal study.

Dynamics CRM 2011-365, C#, JavaScript, TypeScript, SQL Server, SSIS, T-SQL, REST, JSON, XML, XSLT

Guernsey Financial Services Commission, Guernsey — *System Developer - Senior Analyst*

June 2014 - July 2018

My primary responsibilities were Full Life cycle development of internal applications, and ongoing development of an externally used Portal to allow external users to submit data for internal processing.

As a Senior, I mentored junior individuals within the Department, monitored the progress of development that was being performed by external parties, and communicated clearly and effectively to colleagues within the rest of the Commission.

Dynamics CRM 2011-2015, SharePoint, C#, JavaScript, ASP.NET, ASP.NET MVC, Adxstudio, SQL Server, WPF, REST



SKILLS

Dynamics CRM 4 to 365, Dynamics AX, Dynamics NAV, SharePoint, ASP.NET, **ASP.NET Microservices**

ASP, ASP.NET, **C#**, Java 1.4/1.5, JavaScript, **TypeScript**, VB6, VB.NET, **T-SQL**, COM, Python

Microsoft SQL Server 2000 to 2022, MySQL, **Redis**

CSS2/3, **REST**, (X)HTML, **XML**, XSLT, **JSON**

Adxstudio, **ASP.NET MVC**, Web Forms, WCF, **Windows Forms**, **WPF**, **RabbitMQ**, ASP.NET, Pandas, NumPy

Eclipse, **Visual Studio**, **Visual Studio Code**, SSIS, Visual Studio Online, Jira

Git, TFS, SVN

CI/CD, **Kubernetes**, **Docker**, Ubuntu Linux, Alpine Linux, **WSL**, **Windows**

AWARDS

Guernsey Electricity bursary award winner 2004, 2005

LANGUAGES

English: Native

German: Beginner

Equity Trust / TMF Group, Guernsey — Senior Developer

July 2010 - June 2014

Dynamics CRM 4-2011, Dynamics AX, SharePoint, ASP.NET, C#, JavaScript, SQL Server, WCF, WPF, Windows Forms

Credit Suisse Trust, Guernsey — Developer

March 2007 - July 2010

ASP, ASP.NET, C#, JavaScript, T-SQL, SQL Server, Dynamics AX, SharePoint

Elan Computing, London — Junior Developer

April 2006 - March 2007

ASP.NET, ASP, Web Forms, C#, JavaScript, VB6, SQL Server, XML, XSLT

Guernsey Electricity, Guernsey — Student Developer

August 2003 - September 2005

ASP, ASP.NET, JavaScript, VB6, VB.NET, T-SQL, SQL Server

PROJECTS

proGDPR

Development of one of CRMFirst's flagship AppSource products within the proSUITE range, focused on monitoring and controlling data protection in CRM365 and related systems.

Dynamics CRM 365, C#, JavaScript, Typescript, Visual Studio, JSON, XML, Git

Personal Questionnaire Portal

Development and maintenance of public-facing portal used for authorization workflows for regulated appointments, including ongoing enhancement after initial third-party delivery.

Dynamics CRM 2013/2015, SharePoint, SQL Server, C#, JavaScript, AdxStudio, JSON, XML, Visual Studio, TFS

TMF Group Customer Relationship Management System

Maintenance and evolution of core CRM platform through organisational merge activity, later transitioning to management of multiple outsourced development resources.

Dynamics CRM 2011/2013, SharePoint, SQL Server, C#, JavaScript, Visual Studio, SVN

EDUCATION

University of Essex, Colchester — Computer Science (Software Engineering), Bachelor's Degree with Honours

2001 - 2005

- Final year project: implementation of genetic algorithm timetable scheduler in Java 1.5.
- Graduated with a 2:2.

Java, MySQL, Eclipse, CVS