

Dominic Burnard

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Analyst and full stack software engineer with long-running experience in Microsoft-focused business systems, CRM platforms, internal applications, and external portals. My current role is centred on microservices that talk to internal and third-party APIs, shaping new functionality, and leading a mixed-experience squad of developers.

Day-to-day work has covered C# and .NET, TypeScript and JavaScript, SQL Server design, Dynamics CRM and Dynamics 365 customisation, and end-to-end integrations.

EXPERIENCE

GTL, Guernsey — *Senior Developer and Squad Lead*

March 2020 - Current

My work is mainly microservices: services that talk to internal systems, data providers, and business partners. I also scope new functionality, lead an internal squad, and still pick up non-microservice apps when that is the pragmatic route.

ASP.NET Microservices, C#, Application Architecture, TypeScript, SQL Server, Redis, RabbitMQ, Kubernetes, MassTransit, REST, Docker, Alpine Linux, Python

CRMFirst, Germany — *Senior Developer*

July 2018 - March 2020

I worked on Dynamics CRM and Dynamics 365 projects from discovery through delivery and support.

As part of this, I produced XRM Toolkit plugins for a team of roughly 5 developers and 5 non-technical users. The work covered both customer projects and internal products that were sold off the shelf with suitable customisations.

This role also helped improve my German, after several years of self-study and limited formal teaching.

Dynamics CRM 2011-365, C#, JavaScript, TypeScript, SQL Server, SSIS, T-SQL, REST, JSON, XML, XSLT

Guernsey Financial Services Commission, Guernsey — *System Developer - Senior Analyst*

June 2014 - July 2018

My primary responsibilities were Full Life cycle development of internal applications, and ongoing development of an externally used Portal to allow external users to submit data for internal processing.

As a Senior, I mentored junior individuals within the Department, monitored the progress of development that was being performed by external parties, and communicated clearly and effectively to colleagues within the rest of the Commission.

Dynamics CRM 2011-2015, SharePoint, C#, JavaScript, ASP.NET, ASP.NET MVC, Adxstudio, SQL Server, WPF, REST



SKILLS

Dynamics CRM 4 to 365, Dynamics AX, Dynamics NAV, SharePoint, ASP.NET, **ASP.NET Microservices**

ASP, ASP.NET, **C#**, Java 1.4/1.5, JavaScript, **TypeScript**, VB6, VB.NET, **T-SQL**, COM, Python

Microsoft SQL Server 2000 to 2022, MySQL, **Redis**

CSS2/3, **REST**, (X)HTML, **XML**, XSLT, **JSON**

Adxstudio, **ASP.NET MVC**, Web Forms, WCF, **Windows Forms**, **WPF**, **RabbitMQ**, ASP.NET, Pandas, NumPy

Eclipse, **Visual Studio**, **Visual Studio Code**, SSIS, Visual Studio Online, Jira

Git, TFS, SVN

CI/CD, **Kubernetes**, **Docker**, Ubuntu Linux, Alpine Linux, **WSL**, **Windows**

AWARDS

Guernsey Electricity bursary award winner 2004, 2005

LANGUAGES

English: Native

German: Beginner

Equity Trust / TMF Group, Guernsey — Senior Developer

July 2010 - June 2014

Dynamics CRM 4-2011, Dynamics AX, SharePoint, ASP.NET, C#, JavaScript, SQL Server, WCF, WPF, Windows Forms

Credit Suisse Trust, Guernsey — Developer

March 2007 - July 2010

ASP, ASP.NET, C#, JavaScript, T-SQL, SQL Server, Dynamics AX, SharePoint

Elan Computing, London — Junior Developer

April 2006 - March 2007

ASP.NET, ASP, Web Forms, C#, JavaScript, VB6, SQL Server, XML, XSLT

Guernsey Electricity, Guernsey — Student Developer

August 2003 - September 2005

ASP, ASP.NET, JavaScript, VB6, VB.NET, T-SQL, SQL Server

PROJECTS

proGDPR

Worked on one of CRMFirst's flagship AppSource products in the proSUITE range, covering data-protection monitoring and control in CRM365 and related systems.

Dynamics CRM 365, C#, JavaScript, TypeScript, Visual Studio, JSON, XML, Git

Personal Questionnaire Portal

Built and maintained a public-facing portal for regulated appointment workflows, including improvements after the original third-party delivery.

Dynamics CRM 2013/2015, SharePoint, SQL Server, C#, JavaScript, AdxStudio, JSON, XML, Visual Studio, TFS

TMF Group Customer Relationship Management System

Maintained and evolved the core CRM platform during merger activity, later helping manage several outsourced development resources.

Dynamics CRM 2011/2013, SharePoint, SQL Server, C#, JavaScript, Visual Studio, SVN

EDUCATION

University of Essex, Colchester — Computer Science (Software Engineering), Bachelor's Degree with Honours

2001 - 2005

- Final year project: implementation of genetic algorithm timetable scheduler in Java 1.5.
- Graduated with a 2:2.

Java, MySQL, Eclipse, CVS